



Anthem Blue Cross and Blue Shield  
PO BOX 659806  
San Antonio, TX 78265-9106



February 21, 2019

, need to see  
a specialist?

You'll have to get a referral.

Your 2019 Member Contract incorrectly said you don't need a referral from your primary care doctor to see a specialist. Your plan **does** require a referral to see a specialist.

That was our mistake, and we're sorry for any confusion. The good news is that nothing changed with your benefits and you don't need to take any action. We're just making sure you have the right information.

Your updated 2019 Member Contract with the correct language is on **anthem.com**.

**Need help?** Call the Member Services number on your ID card.

- Your Anthem service team

Plan Details

Member ID

